



**OFFICE OF THE COMMISSIONER OF CUSTOMS  
'CUSTOM HOUSE', NAVRANGPURA, AHMEDABAD - 380 009**

**Phone No. (079) 27545741**

**Fax No. (079) 27541542**

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**TENDER NOTICE FOR AWARDING OF ANNUAL MAINTENANCE CONTRACT  
FOR AIR-CONDITIONERS / WATER COOLERS**

Sealed quotations are invited from experienced and reputed parties for Annual Maintenance contract for total 38 Air Conditioner Machines and 5 water coolers installed at various offices of Customs Head Quarter, Customs Commissionerate, Ahmedabad. The eligibility criteria, conditions governing the Maintenance contract and the list of items are mentioned in Annexure- I, II, and III respectively.

2. Interested parties are requested to show the rates per Air- Conditioner and per water cooler with Comprehensive AMC as well as Non-Comprehensive AMC rates for the period of one year. The tender applications of only those who satisfy the eligibility criteria and conditions governing AMC (as laid down in Annexure-I &II) will be considered. An envelope containing the sealed tenders in two separate covers i.e Technical bid and Financial bid shall be superscribed as “**Tender for AMC of Air-Conditioners and Water Coolers** ” and would be addressed to the “Additional Commissioner of Customs (P&V), Office of the Commissioner of Customs, ‘Customs House’, Navrangpura, Ahmedabad – 380 009.

3. The tender documents can be obtained from the Administrative officer (Adm), Office of the Commissioner of Customs, Second Floor, ‘Customs House’, Navrangpura, Ahmedabad – 380 009. Details can also be accessed on departmental website [www.ahmedabadcustoms.gov.in](http://www.ahmedabadcustoms.gov.in) and [www.cbec.gov.in](http://www.cbec.gov.in). Last date for submission of Tender is 20.02.2015 up to 15:00 Hrs. Quotations received after the last date will not be entertained.

4. This Office reserves the rights to reject any/all the tenders without assigning any reason thereof.

Sd/03.02.2015

F.No.I / 22-17 /2014-15.Adm  
Date : 03.02.2015

**Additional Commissioner (P&V)**  
Customs, Ahmedabad

## **ANENXURE-I**

### **Eligibility criteria for AMC of Air-Conditioners and Water Coolers**

1. The Company/firm/enterprise intending to submit the tender (hereinafter called the Company) shall be a reputed organization in the field of maintenance of Air Conditioners and Water Coolers.
2. The company should have undertaken AMC for at least one Central Government Department/Public sector Unit (PSU), in any of the previous three years in Ahmedabad and should have provided the support from their local offices at the designated customer sites.
3. The company's contract should not have been terminated before the expiry of the full term, in any of the previous years or current years.
4. The company must have expertise in the field of maintenance of Air Conditioners and Water Coolers and its service engineer must be knowledgeable enough to troubleshoot any problem related to Air Conditioners and Water Coolers.

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## ANNEXURE-II

### Conditions governing AMC

1. This office does not bind itself to accept the lowest tender and reserves the right to reject any or all the tenders received without assigning any reason whatsoever. Tenders in which any of the particulars and prescribed information are inadequate or incomplete in any respect or the prescribed conditions are not fulfilled, are liable to be rejected.
2. The maintenance service by the company shall include quarterly preventive service and breakdown maintenance of all Air Conditioners and Water Coolers of this Commissionerate.
3. The party will carry out the repairing of the whole unit and parts thereof at their service station or in the Hq. office.
4. The charges regarding shifting of Air Conditioners and cleaning of water tanks will be covered in this Annual Maintenance Contract itself.
5. In any case when Condenser Coil will be in leaking condition or body-work is required, party has to discharge the gas for repairing the same and after completion of work they will have to re-charge gas.
6. This contract will be effective for a period of one year. The payment of this contract will be made on quarterly basis subject to availability of the fund,
7. The Commissioner of Customs, Ahmedabad reserves their right to terminate the contract at any time if the services of AMC Vendor are not found to be satisfactory.

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**ANNEXURE-III**

**List of items**

**(A) Air Conditioners**

Sl.No.	Type	capacity	Quantity
1	Window AC	1.5 Ton	28
2.	Split AC	2 Ton	10
		<b>Total</b>	<b>38</b>

**(B) Water Coolers**

There are total five Water Coolers.

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