



**OFFICE OF THE PRINCIPAL COMMISSIONER OF CUSTOMS  
CUSTOM HOUSE, NAVRANGPURA, AHMEDABAD - 380009**

**Phone No. (079) 27545741**

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**F.No. I/22-21/2016-ADM**

**Date:-03.11.2016**

**TENDER NOTICE**

Sealed tenders are invited from the reputed firms for supply of Two (2) Door Frame Metal Detector and Four (4) Hand Held Metal Detector with specifications given as per Annexure-IV to be purchased and installed at SVPI Airport, Ahmedabad.

S.No.	Item Description	Specifications	Quantity
01	Door Frame Metal Detector	As Per Annexure-IV	2
02	Hand Held Metal Detector	As Per Annexure-IV	4

2. The Tender should be submitted in sealed covers on or before **25.11.2016 up to 15:00 hrs** addressed to “The Additional Commissioner (P&V)”, Office of The Principal Commissioner of Customs, Ahmedabad, Custom House, Near Akashwani, Navrangpura, Ahmedabad-380009. Quotations received after the last date will not be entertained.

3. Details regarding general terms and conditions, pre-qualification requirement can be obtained from Administrative Officer (Adm), Office of The Principal Commissioner of Customs, Ahmedabad during office hours on any working day. Details can also be accessed on departmental website [www.ahmedabadcustoms.gov.in](http://www.ahmedabadcustoms.gov.in) and CBEC website [www.cbec.gov.in](http://www.cbec.gov.in). While submitting quotations, bidders must submit the proforma duly filled in and signed for having accepted the terms and conditions and pre-qualification requirement in one envelope and financial bid in another envelope. Both the sealed envelopes be placed in another sealed cover super scribing it “**Quotation for Supply DFMD and HHMD**”.

4. Details of “After Sales Services Facility” including name, address, contact numbers etc should be mentioned in the offer.

5. Contractors who do not fulfill the pre-qualification requirement will not be considered. Financial bids of only those contractors/agencies, which fulfill the terms and conditions, will be opened. This office reserves the right to accept or reject any or all the quotations without assigning any reason whatsoever.

**Additional Commissioner (P&V)  
Customs, Ahmedabad**

## **Annexure-I**

### **PRE-QUALIFICATION CONDITIONS**

1. The Vendor should have minimum three years of experience in installation of Hand Held Metal Detectors & Door Frame Metal Detector projects.
2. The vendor must have knowledge and experience of implementation of electronic security systems including access control, surveillance and required software for monitoring.
3. The vendor having national presence and experience will be preferred.
4. The vendor also must have an established service base in Gujarat.
5. Capability of vendor to complete this task in 30 days
6. The vendor should give Bank Guarantee for a value of 10% on contract value.
7. Proof of registration with sales tax, service tax is essential and copies of the proof should be submitted.
8. Vendors having ISO 9001 certification may be given preference.
9. The Vendor should have authorized service centre after sales within a radius of 30 kms from SVPI Airport, Ahmedabad. Proof of the same should be submitted.
10. The company should have sound technical support staff for attending to the Branch complaints within 24 hours.
11. The Vendor should have authorized dealership of Hand Held Metal Detectors and Door Frame Metal Detector. Proof from manufacturers of the equipment should be submitted.
12. The company should have at least one AMC agreements currently running successfully with any Govt. Organization. Proof of such AMC should be produced.
13. The company should not be black listed by any PSU banks/Govt. organizations. Self declaration should be submitted by the authorized official of the company.
14. The company should have satisfactorily completed works at stated below during the last 3 years.

## **Annexure-II**

### **TERMS & CONDITIONS**

1. The firm/company must be at least a company duly registered with the registrar of Companies. The registration number of the firm along with the CST Number allotted by the Sales Tax Authorities must be given in the tender bid. (Enclose necessary documents).
2. During Technical Evaluation process, vendor will be asked to showcase solution offered for installation of HHMDs and DMFD with complete details of hardware, software and consumable needed to install the solution.
3. During Warranty Period, if the system fails either due to hardware failure and/ or software failure, the bidder must bring the system live within one working week after receiving the complaint through telephone/ e-mail/ written.
4. All items must carry a minimum of one year warranty.
5. Requirement of Training/ On-Job Training: - The on-job training is to be provided to the staff after successfully installation and commissioning the system.
6. The work consists of supply, Installation, testing, commissioning of Hand Held Metal Detectors and Door Frame Metal Detector in accordance with the technical specifications, terms and conditions mentioned in tender documents.

7. The specification of the equipment supplied should be equivalent or higher than the specifications mentioned in the tender document and the vendor should specify the brand/model/make in their technical offer.
8. The tender(s) received after the due date shall be summarily rejected, and not taken into consideration.
9. Scan copies of all product brochures, technical documentation/specifications of Hand Held Metal Detector and Door Framed Metal Detector should be attached with the quotation.
10. Conditional/Unsolicited tenders shall not be considered.
11. If required, the bidder can be called for an on-site demo to evaluate the quality of recording and video file outputs of the quoted Hand Held Metal Detector and Door Framed Metal Detector equipment before it is approved.
12. The manufacturers/their authorized stockiest /dealers will have to submit their registration certificate from the authority concerned, Sales Tax and Service Tax registration certification.
13. Every tender should be accompanied with an earnest money of Rs. 20,000/- (Rupees Twenty thousand only) in form of DD in the name of the Principal Commissioner of Customs, Ahmedabad. Tenders received without requisite Earnest Money will be rejected out rightly.
14. The prices quoted in the Financial Bid should be inclusive of all taxes and includes equipments, installation charges, materials, labour, tools, appropriate cabling and necessary management for completion of the work. The vendor should quote the prices for providing complete solution. After placing the order, this Commissionerate will not pay any extra amount which is not mentioned in the financial bid.
15. The TDS will be deducted as per provisions of the Income Tax Law.
16. Any loss or damage or theft will be borne by the vendor.
17. Complete specifications of the items should be given with the name of the manufacturers in the quotation / tender. Offer's vaguely described or incomplete offers are liable to be ignored.
18. Successful bidder should deposit, within seven days of receipt of the work order, 10% amount of the total value of the order as performance security in the form of Bank Guarantee from Nationalized Bank valid till the warranty period as specified.
19. In case any of items mentioned are on the current rate contract list please quote the DGS & D rate and the rate contract number.
20. Successful vendor should complete the work within 30 days from the date of receipt of supply order and in case of failure to-do so, this Commissionerate will forfeit the amount of EMD. A penalty of 0.5% amount of the total value of the order per day will be levied beyond 30 days.
21. After successful installation and testing, vendor has to impart the training without any cost to the officers of this Commissionerate to operate the equipment.
22. The entire Hand Held Metal Detector and Door Framed Metal Detector supplied & installed should be under on-site warranty as specified against all types of defects from the date of handing over of the product to the SVPI Airport. Any defects found in the product/sub-product within the warranty period shall be rectified / replaced by the vendor free of cost. During this period of warranty, servicing at quarterly interval or earlier without any additional cost to this Commissionerate besides attending to call back services in case of break down, as prescribed by the manufacturer and as mutually agreed to, shall be carried out free-of-cost. This includes replacement of all parts and spare parts and any number of breaks down call. z

23. Please note that this Commissionerate will apply penalty as below in case of discrepancy in services under warranty period:

a) On receiving complaint about equipment/ services, the vendor will promptly respond and repair/ replace or provide required services within 24 hours, if failed, penalty shall be levied Rs. 500/- per day;

b) If the operation of HHMDs & DMFD is down for more than three working days, then this Commissionerate will forfeit the bank guarantee;

c) If this Commissionerate observe any unsatisfactory services after sales, discipline/ conduct, delay in repair / maintenance, then this Commissionerate will forfeit the bank guarantee and black list the company / firm.

24. The Vendor should submit the bill after completion of work and submission of report from the Assistant Commissioner of Customs, SVPI Airport that the work was carried out satisfactorily and as per specification. **Advance payment is not permissible.**

25. The successful Vendor shall sign an agreement within seven days of the receipt of order as prescribed by this Commissionerate in accordance with T&C of the tender on a judicial stamp paper. All legal expenses, incidental thereto shall be borne by the Vendor.

26. The Principal Commissioner of Customs, Ahmedabad is not bound to accept the lowest tender and also reserves the right to reject any or all tenders at any time without assigning any reason.

27. The Principal Commissioner of Customs, Ahmedabad taking note of overall facts and circumstances can change, add and relax any of the terms and conditions of this tender notice.

### **Annexure-III**

#### **Warranty**

The following warranty will form as part of the contract on the successful bidder: -

The firm must declare that the article/ equipments and their accessories supplied to the buyer under this contract shall be of the best quality and new in all respects and shall be strictly in accordance with the specification and particulars mentioned in the contract. The firm must guarantee that the said items would continue to confirm to the said description and quality aforesaid for a period of 12 months from the date of acceptance of the said items to the buyer. Notwithstanding the fact that the buyer may have inspected and approved the said items, if during the aforesaid period of 12 months the said items be discovered not to confirm to the description and quality aforesaid not giving satisfactory performance or have deteriorated, the decision of the buyer in that behalf shall be final and binding on the firm. The Buyer shall be entitled to call upon the firm to rectify the same items or such portion thereof as is found to be defective by the buyer within a reasonable period or such specified period as may be allowed by the Buyer in his discretion on application made thereof by the firm, and in such an event, the above period shall apply to the items rectified from the date of rectification mentioned in warranty thereof, otherwise the firm shall pay to the buyer such compensation as may arise by reason of the breach of the warranty therein contained.

- i) If a particular or whole system fails frequently, then the complete system must be replaced free of cost by the firm within a stipulated period of 45 days of the notification from the buyer.
- ii) The firm must guarantee that they will supply spare parts, if and when required on agreed basis for an agreed price. The agreed basis could be and including but without any limitation and agreed discount on the published catalogue or an agreed percentage of profit on the landed cost.
- iii) The firm must intimate to this effect that before going out of production for the spare parts they will give adequate advance notice to the Buyer of the equipment so that the later may undertake the balance of the lifetime requirements.

## Annexure –IV

### Specifications for Door Framed Metal Detector:-

Power	120VAC +/- 10% single phase, 50/60Hz, 12 Amps 230VAC +/- 10% single phase, 50/60Hz, 06 Amps
Physical Details	Overhead Clearance: 80.0 in (2202 mm) Minimum Physical Dimensions: 840 in. wide by 99.0 in. deep by 79.6 in. high (2135 x 2514 x 2022 mm)
Operating Environment	Storage Temperature: -10°C to 50°C (14°F to 122°F) Operating Temperature: 0°C to 40°C (32°F to 104°F) Relative Humidity: 5 to 95% non-condensing
Image Acquisition	Scan Rate: Approximately 7 seconds. Total inspection time 10-20 seconds up to 240 people per hour
Display	19 inch high-resolution color monitor
Sensitivity	Should be able to detect both organic (e.g. solid and liquid explosives, narcotics, ceramic weapons) and inorganic (e.g. metal) materials which should also be apparent in the image.
Other Features	Keypad for programme settings, IR Sensor based, Audio/Visual indication for metal detection, Password Protection, High Traffic Throughput

### Specifications for Hand Held Metal Detector:-

Dimensions (Body)	410 x 140 mm (16.35 x 5.5 in.)
Dimensions (Grip)	33 x 33 mm (1.3 x 1.3 in)
Operating Temperature	0°C to 50°C (32°F to 122°F)
Power Supply	Standard 9V battery or rechargeable NiMH battery
Battery Life	Alkaline battery up to 220h Rechargeable NiHM Battery up to 80h Recharge time for NiHM battery 14h
Detection	Should detect all metals both ferrous & non-ferrous
Sensitivity	Level 1: Small Handguns and Knives Level 2: Razor Blades & Handcuff Keys Level 3: .22 Caliber Bullet & Metal Shanks
Alarm	Audible and Visible alarm indication
Operation	3-way push button operation: On/Off/Momentary

**Annexure-V**

**Format of Technical Bid:-**

<b>S.No.</b>	<b>Particulars</b>	<b>Details</b>
<b>01</b>	Name of the Vendor Full Address of the Vendor Telephone No. Fax No. Email Complaint person Name & Contact No.	
<b>02</b>	Bank details with MICR & IFSC Code (Submit mandate)	
<b>03</b>	PAN	
<b>04</b>	Income Tax returns & CA certificate for last 3 years	
<b>05</b>	Gujarat VAT TIN & CST TIN No.	
<b>06</b>	Service Tax No.	
<b>07</b>	No. of Engineers (attach list of names along with experience)	
<b>08</b>	No of assisting staff available for this work (attach list of names along with experience)	
<b>09</b>	Capacity of supply & Installation of HHMD, DFMD & under vehicle trolley Mirror Mirrors in a day (average)	
<b>10</b>	Authorized dealership (proof from the manufacturer)	
<b>11</b>	Standard list of equipments	
<b>12</b>	Work experience in relevant field	
<b>13</b>	Information about company's infrastructure and after sales authorized service centre in Gujarat	
<b>14</b>	List of all partnerships with manufacturers and system providers	
<b>15</b>	On-site warranty as per T&C of the tender	
<b>16</b>	Black listed by any PSU banks/Govt. organizations	<b><u>Yes/No.</u></b>

- Note: 1. Attested Photo copies of above for proof must be attached.  
2. Original copies should be provided at the time of opening tender.

Part-II  
Declaration

1. I ..... Son / Daughter / Wife of Shri .....  
Proprietor / Partner /Director / authorized signatory of .....competent to sign this declaration and execute this tender document.
2. I have carefully read and understood all the terms & conditions of the tender and undertake to abide to them.
3. The information/documents furnished along with the above application are true and authentic to the best of my knowledge and belief. I / We, am/are well aware of the fact that furnishing of any false information /fabricated document would lead to rejection of my tender at any stage besides liabilities towards prosecution under appropriate law.
4. I understand that in case any deviation is found in the above statement at any stage, the concern shall be blacklisted and shall not have any dealing with the Department in future.

Signature of authorized person  
Name & Seal  
Date