



प्रधानआयुक्तकाकार्यालय, सीमाशुल्क, अहमदाबाद

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F.No. VIII/20-230/CUS/DBK/19-20

Date: 14.02.2020

**PUBLIC NOTICE NO. 04/2020**

SUB: LIQUIDATION OF PENDING DRAWBACK CLAIMS - Regarding

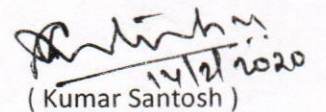
Attention of all Exporters, Customs Brokers, Custodians and Members of the Trade is drawn to the fact that many Drawback claims are pending in various queues in EDI Systems of this Commissionerate. This Commissionerate aims at disbursing duty drawback claims of the exporters as soon as EGM is filed in respect of the goods exported. However, the release of drawback amount gets held up for want of appropriate action by exporters / Customs Brokers / Custodians. It is in the interest of the exporters to check and obtain the current status of their drawback claim immediately after Let Export Order (LEO) and after filing of Train-summary/Local EGM. The status of drawback claim / latest position of Shipping Bills can be seen at the website [www.icegate.gov.in](http://www.icegate.gov.in).

2. However, it is seen that drawback claims remain pending for disbursement for want of submission of reply by the exporters for Customs Brokers / on behalf of custodian to the queries raised by the system and such claims remain pending in “Query raised to the exporter” queue for long time. It is to be noted that as soon as the query is replied by the exporter in the EDI system, the claim is immediately processed by the system and drawback is disbursed by the system itself.

3. It is also seen drawback claims remain pending in “Query Raised” queue for very long time on account of non-submission of proper reply by the exporters. All such exporters are, therefore, required to reply to the query on EDI systems itself and mail to the concerned ICD/Port/Air Cargo of this Commissionerate, within 7 working days from the date of issuance of this Public Notice.

4. If the query is not replied satisfactorily within the stipulated time, the drawback claim shall be rejected and processed as “ZERO” drawback for want of reply to the queries raised. The exporters can file the supplementary claims as per Rule 15 / 16 of the Customs, Central Excise Duties and Service Tax Drawback Rules, 1995 / Customs and Central Excise Duties Drawback Rules, 2017 as the case may be, along with the requisite documents/clarifications once the drawback claim is processed as ZERO.

5. In case of any difficulties, the exporters may contact the jurisdictional Deputy / Assistant Commissioner.

  
( Kumar Santosh )

Principal Commissioner of Customs  
Ahmedabad

Copy forwarded to: As per mailing list.